



— THE —
BAY CLUB

HOUSE RULES

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1. PREAMBLE

- a) House Rules are applicable to and binding on all Members and the Member's Guests, their Dependants, their Personal Attendants, Affiliate Members and Affiliate Member's Guests (all such persons shall collectively be referred to as "Member Group" for the purpose of these House Rules) Reference to 'Member Group' shall, unless the context otherwise requires, refer to each of the constituents of the Member Group.
- b) House Rules acquaint Member Groups with the services, facilities available within the Club and Club Premises and set out the rules and regulations for their safe enjoyment.
- c) House Rules form a part of the Club Charter Documents and Member Groups are deemed to have read and understood and obligated to follow the same.
- d) The Club may modify, amend, alter, add, and change a part or whole of the House Rules from time to time, at its sole discretion.
- e) Terms not defined in these House Rules shall have the meaning ascribed to them in the Rules.
- f) In case of any inconsistency or conflict between the terms of the House Rules and the Rules, the terms contained in the Rules shall prevail to the extent of such inconsistency or conflict.
- g) Any doubt or difference which may arise as to the meaning or interpretation of the House Rules or the powers of the Operator, the Club etc. shall be clarified or determined by the Club, whose decision shall be final and binding upon all the Members and all Persons claiming by from or under them.

2. OPERATIONAL GENERAL RULES

- a) The operating hours of the Club and its various facilities are at the sole discretion of the Club/Operator and shall be displayed and published (either in physical or electronic form) from time to time.
- b) The Member Group must register themselves at the reception before entering the Club Premises.
- c) The Member Group shall not be allowed to access areas of the Club or the Club Premises that may be temporarily/permanently (i) identified as prohibited for access for any reason whatsoever; and/or (ii) closed for maintenance and repairs. The Club/Operator reserves the right to vary the hours of operation of any Club facility owing to the same at its sole discretion.
- d) The Club/Operator reserves the right to close/restrict access to, any designated area of the Club or the Club Premises, to hold private events and/or any other events or to otherwise reserve or restrict use of any of the Club facilities or vary their timings on special occasions, and/or, make it available for separate bookings for any purpose they think fit.
- e) No Member Group shall visit any "back of house" areas within the Club without the prior permission of the Club manager. "Back of house" areas will be indicated by "Staff only"/"Private" signage and also include all food preparation areas, serving



and storage areas, goods reception areas, all storage rooms, the service lift, the staff changing rooms (if any) and the staff cafeteria.

- f) Club Membership ID Cards (and the rights pertaining thereto) are non-transferable and must always be carried on the Club Premises and produced upon request by Club Staff.
- g) Any Member Group who breaks or otherwise damages the Club's property or any equipment shall be liable to reimburse the Club for the cost of replacement or repair. Such amounts shall be directly debited to the relevant Member's/Corporate Nominee's account, which shall be payable along with the subsequent month's Monthly Charges.
- h) Any Member Group (other than any Visitor or Members' Guests) who wishes to complain about or make suggestions for improvements on any matter relating to the Club, may send an email to the Club manager specifying the nature of the complaint and related details.
- i) Members and/or Corporate Nominees shall always keep the Club updated on any changes with respect to their, their Dependant's and their Personal Attendant's (if any) personal details such as changes in address, telephone number, email ID or any other detail that is related to their Membership.
- j) All Member Groups shall fully cooperate and abide by any fire safety/evacuation drill(s) that the Club/Operator undertakes at their sole discretion, whilst they are in the Club Premises. The Club/Operator reserves the right to conduct such drills at any given point in time during the operational hours of the Club.

3. DRESS CODE

- a) The specified dress code is smart casuals. Member Group is required to be dressed in accordance with the specified dress code and in a manner that is appropriate to the occasion, unless otherwise specified by the Club.
- b) Member Group must wear appropriate footwear when entering the Club Premises, except for activities where no footwear is required.
- c) Member Group may enter the foyer in soiled sports clothing immediately after exercise or a sporting activity only if they are exiting the Club Premises. If a Member Group enters the Club in soiled sports clothing, then he/she must head directly towards the changing room to be appropriately attired before using any of the other facilities at the Club.
- d) Children above 12 years shall comply with the dress code prescribed while younger children must always be appropriately attired.
- e) Member Groups using the Sports and Fitness Facilities must be attired for each activity appropriately.
- f) The dress requirement at all times in the swimming pool and deck area shall be appropriate swimwear. Babies must wear leak proof swimwear along with nappies/diapers.
- g) Wearing of swimwear is not allowed in any part of the Club Premises other than the swimming pool, deck area and the changing rooms.



- h) Any Member Group not dressed appropriately in accordance with the dress code may be denied admission/access to the Club and/or the relevant part of the Club, as applicable. The appropriateness will be at the sole discretion of the Club.
- i) The Club shall have the right to make changes to these guidelines as they deem appropriate.

4. MOBILE PHONE

- 4.1. The use of mobile phones for receiving or making calls can only be used in the following areas of the Club:
 - a) The car park
 - b) The Deli
 - c) Café to Go
 - d) The swimming pool and deck area
 - e) The foyer, stairways, and pathways
 - f) Within the confines of the corporate club meeting rooms and multi-function room
- 4.2. Mobile shall be kept on silent mode in the Club Premises.
- 4.3. The Club/Operator shall, at its sole discretion, have the right to levy appropriate fines or take suitable action for breach of any of the rules mentioned herein with respect to mobile phone.
- 4.4. Notwithstanding the above House Rules, the Club/Operator may, at its sole discretion, authorize the use of mobile phones anywhere within the Club Premises.

5. GUESTS

- a) All Members, Inviting Dependants must register their Guests at the reception before entering the Club Premises. Any Guests arriving before their respective Member or Inviting Dependant will be asked to wait for the Member at the reception.
- b) Members and Inviting Dependants shall always accompany their Guests for the duration of the stay of their Guests within the Club Premises.
- c) Members, Inviting Dependants may invite the same Guest for not more than 4 occasions in a calendar month.
- d) Members, Inviting Dependants would require prior permission from the Club/Operator to invite more than 6 Guests at a time.
- e) A Member, Inviting Dependant thereof shall escort their Guest(s) off the Club Premises if requested by the Club Staff.
- f) With respect to any sporting event, all members of the visiting teams and non-Member players are deemed to be the Guests of the host team's captain, who shall be responsible for the conduct of each of such persons as if they were the Guests of such captain.



- g) The Club also reserves the right, in its sole discretion, to refuse service to a Member or Inviting Dependant or Guest if they appear to be intoxicated. The Club/Operator reserves the right to require any such Member or Guest or Inviting Dependant to leave the Club Premises immediately. A Member or Inviting Dependant or Guest can contact a Club Staff member if they need assistance for leaving the Club and the Club shall endeavour to make appropriate arrangements on a reasonable effort at the Member's expense.
- h) Guests may use the Club changing rooms only in conjunction with the use of the Club's sporting facilities or access to Club events.
- i) The Club/Operator may, at its sole discretion, permit or reject a Guest to use any facility of the Club at any time.
- j) For registration of Guests the below mentioned details are mandatory:
 - Govt. approved photo identification
 - Full name of the Guests
 - Mobile number

6. PERSONAL ATTENDANTS

- a) The ID card issued to a Personal Attendant permits a Personal Attendant to accompany Dependent children of a Member participating in coaching programs, activities, or classes organized at the Club, in the absence of both parents.
- b) The ID card can only be used by the named Personal Attendant.
- c) Personal Attendant must remain in the designated waiting area when the children/individuals under their care are attending a coaching program, activity, or class.
- d) The Club/ Operator may permit such exceptions to these Rules as they shall deem fit, either generally or on a case-by-case basis, upon application by a Member in respect of any particular venue, coaching program or other activity or class.

7. CHILD POLICY, ACCESS TO NEVERLAND AND HANGOUT ZONE

- a) Children under 12 years must always be accompanied by a Member or Member's Spouse or Personal Attendant or a Club authorized person whilst on the Club Premises, in accordance with the Club Charter Documents.
- b) Members are responsible for the safety and conduct of their Children and their Guests' children on the Club Premises and must monitor their behaviour to ensure that they do not act in an unruly manner or otherwise in breach of Club Charter Documents.
- c) A sibling or siblings of any child attending a coaching program or activity or class, where such sibling(s) is under the care of Personal Attendant, while waiting during such coaching class, must only utilize the Children's Club or any other area designated by the Club management.



- d) Access to Neverland and Hangout shall be as per the policy defined by the Club management from time to time. Other than on occasions earmarked by the Club or as specifically permitted, access and use of facilities at the Hangout is permitted for Children who are above the age of 12 years.
- e) Children must abide with the supervising staff and follow instructions carefully. Discipline & safety must be observed at all times.
- f) Children are not to go on any equipment without permission of, or in the absence of a supervising staff. Children must treat Club's equipment and its property with care and consideration.
- g) Children must wear appropriate clothing and be groomed during respective activities as advised by Neverland or Hangout staff. Club management reserves the right to disallow any Child to undertake any particular activity, if the Club management, in its sole discretion, considers it necessary in the interest of safety of the Child.
- h) Children wearing necklaces, bracelets, earrings, or other jewellery, etc. or having loose hair, or clothing prone to snags or entanglement may not be allowed to use the certain equipment.
- i) Children must adhere to the opening and closing hours, check-in, check-out policies as may be formulated by the Club management.
- j) Children shall be checked-in and check-out from Neverland only by the relevant Member/his or her Spouse or guardians as per the records available with the Club.
- k) If a Child is upset or uncomfortable for a period of ten (10) minutes or longer, the Club management reserves the right to request the relevant Member/his or her Spouse or guardian as per the Club's records, to take such Child from the Club Premises.
- l) Club Management reserves the right to suspend the access for Children who are continually disruptive or interfere with others during play/class, to Neverland/Hangout temporarily, at their sole discretion.
- m) Glassware, smoking and the consumption of food or drinks is not permitted inside Neverland and Hangout. However, Children are allowed to carry water bottles and bags. Chewing gum or sticky sweets are strictly not allowed in Neverland /Hangout.
- n) The Club may conduct special workshops, activities, or classes in the at Neverland/ Hangout for an additional fee which shall be debited to the participating relevant Member's account or payable at the time of registration. The schedule and fees shall be displayed on the Club notice board and/or on the app or website and the Members are required to register their Children for the same.
- o) The Club reserves the right to temporarily close certain sections of Neverland and/or Hangout for repairs and maintenance or for special occasions.
- p) The Club has the authority to vary the hours of operation of the Neverland and/or Hangout on special occasions.
- q) Member's must provide details of allergies, specific health conditions (if any), emergency contact details of their Children.

- r) Member's must notify the Club management of any medical, emotional, or behavioural conditions of the Child/Children relevant to their care while using the Facilities.
- s) Children with fever, runny nose, rash, or any other symptomatic conditions shall be refused entry into Neverland/ Hangout.
- t) Shoes are prohibited inside Neverland and must be stored in the designated cubbies.
- u) All Children's belongings should be labelled for identification.
- v) No toys from home are to be brought into Neverland and/or Hangout.

8. CHANGING ROOMS

- a) Guests may use the changing rooms only for the purpose of changing for a sporting activity or event.
- b) Children over 5 years of age are not permitted in the changing rooms designated for the opposite gender. Parents of such children may use the common family/differently abled cloakrooms available on each floor.
- c) Club towels are property of the Club and shall not be removed from the Club Premises.
- d) Diaper changing must only be done in the appropriate changing rooms and toilets.

9. LOCKER FACILITY

- a) Lockers shall be allotted on a daily and first come first served basis only.
- b) Lockers must be emptied of all belongings on the same day before Club closing hours.
- c) Any lockers left occupied overnight shall be opened by Club Staff and the belongings shall be deposited with Lost and found.

10. LOST AND FOUND

- a) The Club/Operator is not responsible for the loss or theft of any items including monies, valuables, or other property of Member Group on the Club Premises.
- b) In the event of any loss of articles, valuables or any other property belonging to Member Group or the Affiliate Member, it is the duty of the Member to report the same immediately to the reception for necessary enquiry and action.
- c) Any lost and found items will be stored with housekeeping. Members are requested to contact membership relations team for the same.
- d) The Club reserves the right, without any liability whatsoever, to dispose or donate all item(s) that are left unclaimed from the lost and found department for an extended period. Perishables shall be held for up to 24 hours, non-valuable items shall be held for up to 6 months and very valuable items shall be held for up to 12 months. The Club reserves the right to classify an item within these categories as it deems fit.



11. RESTRICTIONS

- a) Consumption of outside food or drinks other than that provided by the food and beverage outlets in the Club with the exception of baby food is not allowed on the Club Premises.
- b) Persons under the age of twenty-five (25) years shall not be permitted to enter the bar(s) or be served or consume alcoholic beverages within the Club Premises. If in doubt, the Club reserves the right to request for valid identification to ascertain the age of an individual.
- c) No Member Group shall consume alcohol at any place other than the designated areas within the Club Premises. The Club further prohibits transfer of consumable alcohol into disposable glassware for taking away or consuming it whilst transiting out of the Club.
- d) Glass bottles, glassware, crockery, or other breakable items are not permitted within areas designated for any sports facilities, Children's area, or such other areas as may be specified by the Club/Operator from time to time.
- e) Audible radios, music players (and similar equipment) or musical instruments shall only be used in designated areas on the Club Premises.
- f) The use of roller-skates, rollerblades, skateboards and other recreational equipment on wheels are not permitted on the Club Premises except in the designated areas. Remote controlled toys, drones or similar devices are not allowed either.
- g) All pets, with the exception of service animals, are not permitted on the Club Premises. Prior authorization must be procured for access to service animals. Notwithstanding the above, the Club shall have the right to deny access to the service animal to all or any part of the Club Premises.
- h) Sale of raffle tickets or canvassing of any kind is not permitted on the Club Premises without prior approval from the Club's manager.
- i) Unless specifically approved by the Club, Members are not allowed to engage external sports and fitness coaches within the Club Premises.
- j) Videography and/or photography is not allowed within the Club Premises. In exceptional cases, prior approval of the Club must be attained before conducting any photography and/or videography. Provided that, photography and/or videography of any activities conducted within the Club Premises or by IFCPL shall be permitted for promotional activities or advertisement on any form or for internal purposes of the Club, at the sole discretion of the Club, however in accordance with the Club Charter Documents and subject to the restrictions under Applicable Law, if any.
- k) Spitting, chewing gum or tobacco is not allowed anywhere on the Club Premises. Any breach of the same will be referred to the Disciplinary Committee.
- l) Any form of physical or verbal aggression will not be tolerated and will be referred to the Disciplinary Committee.
- m) Members and Member Groups are prohibited from using the Club for the purpose of solicitation or direct sales, promotions, or commercial activities.
- n) Member and Member Group are prohibited in engaging or participating in any activity which is prohibited under law.



- o) The Member must be present at the event that is booked by the Member at the Club.

12. SPORTS AND FITNESS FACILITIES

12.1. General Rules

- a) These general rules will apply across Sports and Fitness Facilities in the Club unless otherwise specified.
- b) All bookings of sessions shall be in accordance with the facility booking rules. The timing for each booking session for each Sports and Fitness Facility shall be as specified by the Club/Operator from time to time.
- c) Children under the age of twelve (12) are not permitted in the Sports and Fitness Facilities or in the adjacent areas, unless supervised by a Member, Dependants older than twelve (12) years or authorized Club coach.
- d) To use any Sports and Fitness Facility, players must first register online or at the reception. Players must indicate if they are playing alone (in cases where solo sessions are allowed) or, if not, must register the name(s) of the other player(s).
- e) A no-show penalty fee may be levied as per the Club's discretion.
- f) Peak Periods
 - i. Unless otherwise notified by the Club, Peak Periods will be between 6 a.m. to 10 a.m. and 4 p.m. to 8 p.m. on weekdays, and between 6 a.m. to 10 p.m. on weekends. Guests are not permitted to play during Peak Periods
 - ii. Up to one Guest is permitted to play during non-Peak Periods.
- g) Sports and Fitness Facilities may only be booked and used by Members and their Dependants. Guests are not permitted to play unless they are playing with a Member.
- h) Unless participating in an activity that has been organized by the Club/ Operator, or unless allowed by the Club, a player may not play a court game for more than two consecutive sessions.
- i) Damage of any kind to a Sports and Fitness Facility, or any equipment owned by the Club must immediately be reported to the manager on duty.
- j) Unless specifically approved by the Club, professional coaching for players must be arranged only with coaches approved, appointed, or authorized by the Club.
- k) No food or drinks are permitted in the Sports and Fitness Facilities without obtaining prior approval from the Club. This excludes fluids or snacks intended for hydration or energy.
- l) Players must produce proof of registration, proof of age and membership cards, if required.
- m) Players must wear suitable shoes meant for the respective sport with non-marking soles. Shoes which have been worn outdoors will not be allowed.
- n) The Sports and Fitness Facilities shall be used only for playing, coaching, practicing, and viewing their respective sports.

- o) Players must wear sportswear appropriate to the sport they are playing.
- p) The Club will have the sole right to take all decisions pertaining to bookings and cancellations in respect to Sports and Fitness Facilities.
- q) Any Member Group determined to be under the influence of alcohol, or any drugs shall not be permitted to use any sports and fitness facility.
- r) Personal Attendants are not allowed within any Sports and Fitness Facilities, and must stay in the designated areas as informed by the Club management.
- s) The Players shall at all times be responsible for their own health and safety having due regard to their physical and medical conditions and history.

12.2. Rules for Squash Courts

- A) Subject to other terms and conditions, Members may book a court for a minimum of two (2) and maximum of four (4) people per booking.
- B) Players must:
 - a) Play with double dot pro balls.
 - b) Play wearing Non marking gum soled shoes.
 - c) Anyone Under 19 must wear eye protection on court, and this is encouraged for all adults.
 - d) Bring your own equipment (balls, racquets, drink bottles).

12.3. Tennis

- a) Subject to other terms and conditions, Members may book sessions for a minimum of two (2) and maximum of four (4) people per booking.
- b) Member can book the Tennis court only once in a day.
- c) Courtesy to the players on the adjoining court is requested. Do not chase balls in the adjoining court. Do not cross behind until invited to do so.
- d) Do not walk or stand in back or between courts while play is in progress.
- e) Sitting or leaning on the nets is damaging to the nets and net straps and is strictly prohibited.
- f) Bring your own equipment (balls, racquets, drink bottles).
- g) Tennis ball cans and other debris should be placed in the trash receptacles provided.



- h) A maximum of 4 players are allowed on the court at one time (except during Club activities such as clinics or social activities). Spectators are asked to remain behind the fence.
- i) Proper tennis shoes must be worn. Only non-marking soled shoes are allowed.
- j) The few remaining minutes between bookings are allocated for court clean-up of balls and tennis gear. The Players should be off of their court before the next booking slot to allow the next players the same maximum playing time.

12.4. Rules for Sports Hall:

- a) The sports hall may be used to play basketball, badminton, or any other sport that the Club/Operator may permit from time to time. Members will have to book the Sports Hall in advance. Booking timings for each session shall be as specified by the Club/Operation from time to time
- b) Each sport will be played In sports hall during specific slots only.
- c) Non-marking shoes are compulsory for access to sports hall.
- d) Perambulators are not permitted in this area.
- e) Only sporting equipment appropriate to the game or activity being played may be used.

12.5. Golf Simulators

- a) Golf simulators may only be used by Members and their Dependants who shall have to first pass a golf simulator induction course. Guests can use the golf simulators only when playing with a Member and subject to the payment of an additional fee at the discretion of the Club.
- b) Children under sixteen (16) years of age are not permitted unless supervised by a coach or Member.
- c) Food and beverage consumption is limited to the seating area provided.
- d) The time given by the clock in the golf simulator area shall be the official time for simulator usage.
- e) Bookings
 - i. The golf simulator can be booked for use as per the timings decided by the Club.
 - ii. Bookings may only be made in the name of the Member/Dependant who will use the facility.
- f) Unless otherwise permitted by the Club management, only one session on a golf simulator may be booked by a Member/Dependant on any one day..
- g) No non-player may go onto or beyond the tee-off mat at any time.
- h) No more than 4 (four) players may occupy one golf simulator.
- i) Only the golf balls and clubs intended for playing golf may be used in the simulator.



- j) Players must observe the following etiquette:
 - i. Players must not commence or continue driving until a golf simulator is clear of other players.
 - ii. Players must be prepared to take their regular turn on the golf simulator.
 - iii. One player only is allowed on the tee-off mat at any one time. Other players shall, at all times, stay behind the swing while not on the tee-off mat.
 - iv. All shots must be played from the golf mat.
 - v. No player may go onto an adjacent golf simulator at any time.
 - vi. On completion of a session, a player must collect and return all balls to the basket.
 - vii. All Members must always follow the directions of the golf simulator operator.

12.6. **Strength and Conditioning Centre**

- a) The Strength and Conditioning Centre will be open for the Members as per the timings decided by Club management. Members must register their entry. Guests are not permitted to use the Strength and Conditioning Centre.
- b) Children aged fourteen (14) to eighteen (18) years are required to complete a junior program with a personal trainer before being allowed to use the Strength and Conditioning Centre. Children below fourteen (14) years shall be permitted to use the Gym only under supervision of the Gym trainer or coach.
- c) It is advisable that Members consult their physicians prior to the commencement of any program at the Strength and Conditioning Centre.
- d) Users of the Strength and Conditioning Centre should always be aware of the dangers posed by incorrect use of the equipment and should learn to use equipment in a manner appropriate to their physical ability and medical condition.
- e) Use of the Strength and Conditioning Centre is at the Members' own risk and the Club will not be responsible for any accidents or injuries that may occur to them or others around them.
- f) Personal training for Members and Dependants must be arranged only with personal trainers approved or appointed by the Club. A fee will be charged for the same and shall directly be debited to the relevant Member's account.
- g) Dress code for Strength and Conditioning Studio includes proper sports clothing and clean sports shoes.
- h) Members are not permitted to use the cardio machines (treadmills, cross trainers, steppers, bikes, etc.) for more than 30 minutes at a time if others are waiting to use them.
- i) Members should return the equipment such as dumbbells and barbells to the correct racks after use.
- j) Members should wipe all machines and equipment with a clean towel after each use.



- k) All persons must always follow the directions of the instructors.
- l) All users are expected to be courteous and friendly to other Members/users and not block equipment for other users if requested.
- m) No equipment may be removed from the Strength and Conditioning Centre.

12.7. Studios

- a) Studios will be available for use only during group classes. Classes in studios will only be available for Members who have enrolled unless otherwise approved by the Club.
- b) Rules and guidelines will differ for each class and the Members will be informed accordingly.
- c) Members should carry their own yoga mat, or other activity specific equipment.

12.8. Multi-Activity Rooms

- a) The Multi-activity rooms will be available during specific training/classes/sessions only.
- b) The Club/Operator may block rooms within the Club Premises for conducting group activities such as music/dance/aerobics/yoga, or any other event at its sole discretion.
- c) Only Members and Dependants will be allowed to book group activities organized by the Club. Guests are permitted to enrol for any group activity subject to the Club's discretion.
- d) Rules and guidelines will differ for each class and Members will be informed accordingly.
- e) The Club/Operator reserves the right to discontinue existing activities, introduce new activities or change the location of on-going activities within the Club at any given time.

12.9. Swimming Pool(s), Jacuzzi, Wet Play Area, and Deck Area

- a) Swimming Pools shall be open as per the timings decided by Club management.
- b) The Club reserves the right to close the swimming pool(s) and deck area at its discretion.
- c) No more than three Guests per Member are permitted to use the swimming pool(s). However, Guests are not permitted to use the swimming pool(s) during weekends and public holidays unless otherwise specified by the Club.
- d) Persons using the swimming pools must wear appropriate swimwear and cap.
- e) Members must always accompany and be responsible for their Children under the age of 12. Children under 12 cannot swim alone unattended.
- f) Children who are not competent swimmers must always be accompanied and supervised by the Member or Spouse while in the pool(s) at their own risk. . The lifeguard may not be designated as the supervisor for this rule.

- g) Objects, other than appropriate goggles, armbands, and floatation rings, may not be taken into the main pool without the prior consent of Club/ Operator.
- h) Running, chasing, pushing, or horseplay or other inappropriate conduct is not permitted in this area.
- i) Prolonged underwater swimming, breath holding or games including such behaviour is prohibited.
- j) Eating or drinking in or at the edge of the pools is prohibited and only permitted at the areas designated by the Club management.
- k) The throwing of balls or other objects and the use of water propelling devices is not permitted.
- l) The lifeguard may at his/her own discretion choose to close the swimming pools or require any user to immediately cease the use of the swimming pools.
- m) Lifeguards are on duty to enforce rules and regulations and to respond to emergencies, but Member/Spouse is ultimately responsible for their own safety and the safety of their Children.
- n) All persons must always follow the directions of the lifeguards.
- o) Diving Is not allowed at any of the pools.
- p) Members cannot play loud music at the pool side. Members / Member Groups must refrain from using the pools in case the Member/ Member Group is suffering from any infectious or contagious disease. The Club staff shall have the discretion to restrict any Member/Member group If they have reason to believe that such person is suffering from an infectious or contagious disease.
- q) Usage of slides will be governed by rules and regulations as may be specified by Club from time to time.
- r) The jacuzzi shall be available on a first come first served basis.

12.10 **Table Tennis**

- a) Subject to other terms and conditions, Members may book sessions for a minimum of two (2) and maximum of four (4) people per booking.
- b) Members can book Table Tennis sessions only once In a day.
- c) Members must wear proper sports attire and non-marking shoes.
- d) Members must get their own table tennis racket and balls.

12.11. **Sports Programs**

- a) The Club/Operator shall introduce and offer coaching/training programs and courses for various sporting facilities through professional coaches approved and appointed at its sole discretion.



- b) The Club/Operator shall control and publish the functioning of the coaching/training programs and the timing, days, and fees for the same as it deems fit.
- c) All Members and Dependants who enrol for a coaching/training program will have to register and make the required payment.
- d) All Members and Dependants who enrol for the coaching/training programs will have to abide by the rules and terms and conditions of the respective courses/programs.
- e) Guests/children may be allowed to participate in such coaching/ training programs and any other event/activity at the sole discretion of the Club/Operator.

13. FACILITY BOOKING AND CANCELLATIONS

13.1. a) These rules shall apply to the booking of following facilities:

- i. Squash Courts
 - ii. Tennis Courts
 - iii. Badminton
 - iv. Basketball
 - v. Golf simulators
 - vi. Table Tennis
 - vii. Strength and Conditioning Centre
 - viii. Multi - Activity Rooms
 - ix. Card Room
 - x. Restaurants and Bars
 - xi. Business Centre Facilities
 - xii. Therapy rooms
- b) Sessions shall be for the time periods set out by the Club for the facility concerned.
 - c) Sessions can only be booked up to one week in advance by Members and/or Dependants.
 - d) Sessions cannot be booked on behalf of another player unless that player is a Dependant.
 - e) Unless otherwise specified for any specific Sports and Fitness Facility, a Member may book a maximum of two sessions on any one day, only one of which can be used during peak periods.



- f) Unless specified otherwise, Members cannot book solo session for any Sports and/or Fitness Facility. In case the other player(s)/partner(s) do not turn up for the booked session, the Club management reserves the right to either cancel the booking or allow any other player in waiting to join the same session at its sole discretion.
- g) The Club/Operator, in conjunction with the relevant officer, reserves the right to conduct block bookings as they deem fit.
- h) Club management is authorized to conduct block booking or coaching in respect of events/tournaments including intra-club, inter-club, League matches, camps, clinics etc. and such block bookings shall have priority over personal bookings.
- i) In the event of any dispute on timing, the time given by any clock in a facility shall be the official time.
- j) A booked session is not transferable.
- k) Members may be allowed to use a Sports or Fitness Facility without prior booking, or beyond the limits as specified above, in the event of no other bookings for such facility.
- l) If the Sports or Fitness Facility for which a booking is made, is not being used within 15 (fifteen) mins of time booked, by the member or opponent the booking shall be deemed to be cancelled. The Club/Operator reserves the right to allocate any cancelled session at any Sports and Fitness Facility to any other player waiting in queue on a first come first served basis. Such allotment will be at the sole discretion of the Club/Operator.

13.2. **The following shall apply when cancelling bookings:**

- a) A booking which is not required must be cancelled at the earliest.
- b) All cancellations must be made by the Member or Dependant in person through the reception, or through the app/website provided by the Club/Operator.
- c) Cancellation of a booking may attract a cancellation fee as may be determined by the Club from time to time in its sole discretion..
- d) In case of repeated cancellations, the Club may initiate any other disciplinary action pursuant to the Club Charter Documents.

14. RECREATIONAL FACILITIES

14.1. **a) Library**

- i. Children under the age of 12 (twelve) must always be accompanied by an adult.
- ii. Any damage to books may incur a replacement charge to be directly debited to the Member's account.
- iii. All books, newspapers and magazines may not be removed from the Library without prior approval from the Club.

b) Guidelines for use of computers in the Library

- i. Membership cards must be shown to the librarian and the usage register to be signed before using a computer.



- ii. A computer may only be used for 30 minutes at a time unless there is no other person waiting, in which case the user may continue.
- iii. A computer may not be used for accessing any internet websites that contain pornography, violent, foul and/or abusive language, online gambling, or anything else that may be illegal or offensive or which may contain malware or spyware or computer viruses. Playing games and watching videos is also prohibited. This guideline is also applicable to the Members who use their own laptops/personal devices. Each user shall be solely responsible for any data while accessing computer systems in the library, or the wifi, or personal laptops within the Club Premises.
- iv. The librarian shall have absolute authority to terminate usage of a computer at any time if, in his/her opinion, the computer is not being used in an appropriate manner.
- v. Members/ Member Groups must take necessary precaution while using the computers. In case of any damage to the software/ hardware of the computer while usage, the concerned Member/ Member Group shall be held responsible for damages.

14.2. Card Room

- a) The Club/Operator may allocate a room for card games within the Club Premises and its location may be subject to change as per the discretion of the Club/Operator.
- b) The functioning of the room shall be controlled by the Club/Operator and the timings for the same shall be communicated to Members.
- c) Only Members and their Dependants above the age of twenty-one (21) years shall be allowed to play cards in the allocated room.
- d) Members may invite upto three (3) Guests to the card room provided that the Member or their Dependent is present with the Guest.
- e) Playing cards will be provided by the Club. No Member or Dependant or Guest is permitted to use their own playing cards.
- f) Usage of ready money, card money, poker chips or book-keeping is strictly prohibited and is considered a punishable offence.
- g) Betting and gaming are strictly prohibited.

14.3. Thermal Area

- a) Children under the age of sixteen (16) are not permitted to use the steam, sauna and jacuzzi heat and wet facilities.
- b) Swimwear must be worn by all using the facility.
- c) Food and drinks except for water are not permitted.
- d) Steam and sauna facilities will be turned off 20 minutes prior to the closing of the changing rooms.



- e) Persons using the heat and wet facilities must abide by signage posted in the area.

15. EVENT POLICY

- a) The Club/Operator shall control the booking, cancellation, and overall operations of the Club.
- b) Members are required to book the Facilities either in person at the Club reception or via the app or website provided by the Club/Operator.
- c) Members must not in any way cause or create excessive noise, nuisance and/or annoyance to others who are present at the Club. The use of auxiliary music or other instruments, platforms, posters etc. are subject to prior approval. Use of the same shall be subject to such conditions as may be specified by the Club.
- d) The Member who is making the booking shall be required to obtain the relevant licenses and permissions from the relevant authorities and submit the same to the Club at least 24 hours prior to the event. Failure to do so may result in the Club having to cancel the event and forfeit any deposit that may have been made for the booking.
- e) Any concealment/misrepresentation of the purpose of the functions and non-compliance of the Club Charter Documents may result in the Guests being removed from Club area with a forfeit of the full deposit.
- f) The Club/Operator has the sole discretion of accepting or refusing any bookings without giving any reason at all.
- g) Club's cancellation policy will apply to all events.
- h) Damage of any kind to any Club property must be immediately reported to Club/Operator.
- i) The Club/Operator shall designate facilities within the Club Premises for private events. Such facilities shall be made available to the Member subject to the Club/Operator's approval. Allotment of such facilities shall be on a first come first served basis.
- j) At the time of booking, the Member must inform the Club/Operator of the purpose of the event. The Club/Operator reserves the right to refuse any booking in its sole and absolute discretion.
- k) The Club/Operator may levy charges for the usage of the Facilities of the Club. The Member shall abide by the terms and conditions and payment terms set for such bookings as defined in the event contract.
- l) The Member shall ensure that the Member Groups follow all instructions given by the Club/Operator regarding health and safety measures or any other applicable legal or regulatory obligations whilst on the Club Premises.
- m) The Member will be held responsible for any damage caused by their related Member Groups (or its employees, agents, or subcontractors) to the Club Premises (or any part thereof) during or in connection with the event. The Member shall be liable to pay the Club/Operator any costs or expenses for any such damage as reasonably determined by the Club/Operator.
- n) The Member is responsible for maintaining good order at all times and should undertake adequate supervision of their agents, employees or guests during the period of booking.



- o) Capacity restrictions are in place as health and safety measures. The Member must adhere to the capacity restrictions of each space booked for the private event and if at any time these restrictions are exceeded, the Club/Operator reserves the absolute right to refuse additional Guests entry into the Club.

16. DISCLAIMER

- a) Members/ Member Groups may be required to intimate about any underlying health condition prior to undertaking any activities or use of Facilities within the Club Premises.
- b) It shall be the onus and duty of the Member/ Member Groups suffering from any infections, disease to take necessary precaution to prevent spread of such infections, diseases etc.
- c) The Club reserves the right to prohibit use of Facilities by such infected Member/ Member Group, at its sole discretion.
- d) Notwithstanding any prior disclosure relating to underlying health conditions, the Member/ Member Groups must always undertake only such activities or use such Facilities as may be advised by their medical practitioner. The Club / Operator and any of its officers, employees, agents etc, shall not be held responsible for any loss or injury caused to the Member/ Member Groups due to default of disclosures or irrespective of any disclosure by such Member/ Member Group.
- e) The Member/Member Groups shall undertake that they are aware of the risks associated with the spread of COVID -19 or such other infections or medical exigencies as may be intimated by the Club from time to time and the Club shall not be responsible in any event if a Member/ Member Group contracts the same while using the Facilities

17. POWERS AND DISCRETION

The Club/Operator or senior staff member on duty has the authority to:

- a) Exercise discretion in the strict implementation of these Rules and House Rules on a case-by-case basis.
- b) Exclude any person, who in their opinion is not appropriately attired, from any area of the Club Premises.
- c) Vary the dress code requirements for any facility at any time on a case-by-case basis.